



# Zurn PEX Plumbing and Radiant Heating Systems Fire Protection Systems

## PROFESSIONAL INSTALLATION LIMITED WARRANTY

Subject to the terms and conditions of this Limited Warranty, and relating to Zurn PEX® Plumbing and Radiant Heating and Fire Protection Systems, Zurn Pex, Inc. warrants only to the owner of the real property when installed by licensed professional contractors or authorized distributors who purchase and properly install in a potable plumbing system and/or radiant heating system and/or fire protection system its:

- (1) Zurn PEX® Non-Barrier and Performa® Barrier cross-linked polyethylene tubing (PEX) and Zurn PEX® CR poly insert fittings, and Zurn PEX® XL brass insert fittings, and Zurn PEX® DZX brass insert fittings and Zurn PEX® copper crimp rings when installed as a system with Zurn PEX® Non-Barrier and Barrier cross-linked polyethylene tubing (PEX), for a period of twenty-five (25) years, and
- (2) Zurn PEX® Non-Barrier and Performa® Barrier cross-linked polyethylene tubing (PEX) and Zurn PEX® CR poly insert fittings, and Zurn PEX® XL brass insert fittings, and Zurn PEX QuickClamp™ crimp rings when installed as a system with Zurn PEX® Non-Barrier and Barrier cross-linked polyethylene tubing (PEX), for a period of twenty-five (25) years, and
- (3) Zurn PEX® Non-Barrier and Performa® Barrier cross-linked polyethylene tubing (PEX) and Zurn PEX® XL brass insert fittings, and Zurn PEX® CR poly insert fittings, and Oetiker® clamps when installed as a system with Zurn PEX® Non-Barrier and Barrier cross-linked polyethylene tubing (PEX), for a period of fifteen (15) years, and
- (4) Zurn PEX® Performa® Barrier cross-linked polyethylene tubing (PEX), for a period of thirty (30) years, and
- (5) Zurn PEX® Alumicor® (cross-linked-polyethylene-aluminum-crosslinked-polyethylene) tubing for a period of twenty-five (25) years, and
- (6) Zurn PEX® Non-Barrier and Barrier cross-linked polyethylene tubing (PEX) for a period of twenty-five (25) years, and Zurn PEX® Alumicor® PEX-AL-PEX (cross-linked-polyethylene-aluminum-cross-linked-polyethylene), and
- (7) Zurn PEX® XL brass insert, and Zurn PEX® CR poly alloy insert fittings and Zurn PEX® DZX brass insert fittings when not installed with Zurn PEX® Non-Barrier and Barrier cross-linked polyethylene tubing (PEX) and installed with PEX tubing that meets the ASTM F876 requirements for a period of five (5) years, and
- (8) QuickClamp™ crimp rings when not installed with Zurn PEX® Non-Barrier and Barrier cross-linked polyethylene tubing (PEX) and installed with PEX tubing that meets the ASTM F876 requirements, for a period of five (5) years, and
- (9) Zurn PEX® Alumicor® PEX-AL-PEX brass compression fittings when used with another manufacturer's tubing that meets the requirements of ASTM F1281 for a period of ten (10) years, and
- (10) QuickPort® plumbing manifolds, under normal conditions of use, for a period of ten (10) years, and
- (11) Zurn PEX® riser tubes and supplies, if installed properly, for a period of one (1) year from the date of installation, and
- (12) The associated hardware and accessories, including manifolds, distribution headers, valves, electrical controls, tools, and miscellaneous fittings, for a period of two (2) years from the date of installation.

In order for this Limited Warranty to apply, the above referenced products must be installed by a licensed professional meeting all applicable code requirements and good plumbing practices. FAILURE TO INSTALL ZURN PEX® PRODUCTS ACCORDING TO MANUFACTURER'S INSTRUCTIONS WILL VOID ALL APPLICABLE WARRANTIES AND MAY RESULT IN SEVERE WATER DAMAGE. Under this warranty, you only have a right to reimbursement if the alleged failure is determined to be a direct result of the product(s) as covered in this warranty and occurred during the warranty period. This warranty does not apply and you do not have a right of reimbursement if the failure or resulting damage is caused by:

- (I) freezing during or after the installation or inadequate freeze protection;
- (II) damage due to tear, breaks, or other external damages before, during, or after installation;

- (III) components not manufactured or sold by Zurn Pex, Inc.;
- (IV) exposure to temperatures and pressures beyond the specified range for Zurn PEX® products as specified on the product in the Zurn PEX® Design Manual and Installation Guide;
- (V) any form of corrosion;
- (VI) exposure to ultraviolet light;
- (VII) damage or wear from abnormal operating conditions, accident, abuse, misuse, or unauthorized alterations or repair or damage attributable to water discharged as part of a system's normal operating process;
- (VIII) exposure to harmful, unauthorized, or unanticipated chemicals or substances;
- (IX) failure to install, inspect, or test Zurn PEX® Fire Protection Systems in accordance with applicable code requirements, Zurn PEX® Residential Fire Protection Systems Installation Guide instructions at the time of installation, and accepted industry practices including, but not limited to, NFPA13D.
- (X) malfunction or otherwise improper function of sprinkler(s) installed with a Zurn PEX® Fire Protection System, which are not manufactured by Zurn Pex, Inc.

THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES OR OBLIGATIONS, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. ZURN PEX DOES NOT GUARANTEE OR IN ANY WAY WARRANT THE INSTALLATION OF ZURN PEX PRODUCTS DUE TO THE WIDE VARIANCE IN INSTALLATION PRACTICES AND OTHER CONDITIONS BEYOND OUR CONTROL.

If you believe that a product fails to meet the above Limited Warranty, you should notify us in writing within 30 days of an alleged failure and prior to expiration of the applicable warranty period set forth above, at the following address:

Zurn Pex, Inc.  
P.O. Box 1031  
Hwy. 11 East  
Commerce, TX 75428  
Attention: Product Claims

Notification should include a description of the product, the failed part, model number (if available), date of purchase and/or date of installation, and how the product fails to meet the above warranty. Upon receipt of a written claim under this Limited Warranty and evidence/identification of the date of manufacture of product, and after inspection by an authorized Zurn PEX® representative and determination of a manufacturing defect, Zurn Pex, Inc. will reimburse the property owner for reasonable repair or replacement charges, to include drywall and painting as well as damages to real property and the premises within which the product is installed, resulting from the failure or leak. At our option, and in our sole discretion, we will either repair or replace the product with a Zurn PEX® product of the same or similar type, size, and like quantity. In order to qualify for a labor allowance to repair or replace defective material, you must contact Zurn PEX® in advance and receive written authorization for this allowance. Except as specified above, we will not pay any costs (labor or otherwise) associated with removing previously installed product(s), installing replacement product(s) or return of a product. If, as determined by Zurn Pex, Inc., that repair or replacement of the product is not commercially practicable, or cannot be completed in a timely manner, we may refund the ultimate purchase price paid for the product upon verification by providing a copy of your purchase order, invoice, receipt, or bill of sale. No action on the part of Zurn Pex, Inc. under this warranty shall be construed as an admission of liability or that the product is not fit for its intended use.

For more information, call Zurn Pex, Inc. toll free at 1-800-872-7277.

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